



Pharmacy update

March 2026

Pharmacy Update – GenXys

Please be advised that GreenShield’s partnership with GenXys for pharmacogenetic testing has been terminated.

GreenShield’s Pharmacogenetic Testing and Counselling program launched on March 1, 2021. This program was offered in partnership with GenXys Health Care Systems and covers the TreatGx^{plus} product which consisted of a pharmacogenetic test, access to medication decision-support software, and a pharmacist-reimbursed counselling service.

With this partnership ending, eligible patients will now be able to access pharmacogenetic testing through any eligible laboratory of their choice. Eligibility remains limited to those who meet GreenShield’s medical criteria, meaning plan members with depression and/or anxiety who have tried and failed, or are intolerant to, at least one medication for managing their condition. If a plan member was identified as being eligible for the program, their doctor or pharmacist could submit a request to GreenShield for prior authorization.