



# PHARMACY

# UPDATE

APRIL 2022

National edition

## NEW BENEFIT ELIGIBILITY CHECK FEATURE NOW AVAILABLE

To support you in identifying patients who have access to one of Green Shield Canada’s (GSC’s) cognitive services under their benefits plan, a new self-serve feature has been added to providerConnect® that allows pharmacies to quickly determine whether a plan member has the coverage available to them.

To access the specific page, visit [providerconnect.ca](http://providerconnect.ca), scroll over to “What you Need,” then select “Pharmacy Provider” from the drop-down menu. You can access the link under “Cognitive Services.” Once you are on the “Check your patient’s coverage for cognitive services under their benefit plan” page, simply enter the plan member’s GSC ID number and their date of birth to verify whether specific cognitive services are a part of that patient’s plan.

### Here’s an example...

Home Provider Registry Secure Services What You Need About Us Contact Us

**Check your patient’s coverage for cognitive services under their benefits plan**

To verify the cognitive services that are a benefit of your patient’s drug plan, enter their plan member ID number and date of birth:

Plan Member ID: \*  -   
\* indicates a mandatory field.

Date of Birth: \*    [yyyy mm dd]

I'm not a robot  reCAPTCHA  
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Note that claim payment for cognitive services is subject to the patient meeting program eligibility. Please visit the specific program page for details on eligibility criteria.

**Submit**

Where "yes" is indicated, the following cognitive services are a benefit of your patient’s drug plan as of (2022/03/22):

Included in drug benefit plan	Program Name
Yes	<a href="#">Pharmacist Health Coaching - Cardiovascular Program</a>
Yes	<a href="#">Pharmacist Health Coaching - Smoking Cessation Program</a>
Yes	<a href="#">Pharmacist Deprescribing Program</a>
Yes	<a href="#">Pharmacogenetic Testing and Counselling Program</a>

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When a program is a benefit under the plan member's plan, a link will be provided to the specific program page for more details on eligibility. Please note, the eligibility check feature simply indicates whether a specific program is covered by the patient's plan – payment for a specific cognitive service is **still subject to the patient meeting additional program eligibility conditions as described on the program page.**

## **CHANGE TO PHARMACY UPDATE DISTRIBUTION**

This edition of Pharmacy Update is the last one that will be mailed to pharmacists via Canada Post. After April 2022, GSC will continue to email Pharmacy Update to pharmacists who are registered with providerConnect, and all future editions will be posted on providerConnect the same day that email distribution takes place.

### **Want to refer to a past edition?**

Good news! The past five years of Pharmacy Update are now available on providerConnect, plus an additional two years of issues are stored in the "Pharmacy Publications Archive" section.

To access past Pharmacy Updates, visit [providerconnect.ca](https://providerconnect.ca), scroll over to "What you Need," then select "Pharmacy Provider" from the drop-down menu. You can find the PDFs posted in order under "Update Newsletters" with the most current edition at the top of the list.

### **Register now**

If you are not already registered with providerConnect, now's the time – don't miss out on the next issue of Pharmacy Update.

#### **providerConnect® is your online resource**

providerConnect is GSC's web portal for health service providers in Canada. It gives you convenient access to forms, pharmacy manuals and guides, health coaching program information, and many other tools and resources all in one place.

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