

PHARMACY *update*

Ontario Edition

DECEMBER 2018

CHANGE IN PROCESS DELAYED FOR ONTARIO SENIORS PRESCRIBED EAP-ELIGIBLE DRUGS

In the October 2018 Pharmacy Update, GSC announced a change in process for Ontario seniors prescribed EAP-eligible drugs. The timing for this change has been delayed to February 1, 2019, when we will require seniors, age 65+, who are currently receiving drugs available under the Exceptional Access Program (EAP) to have their physician submit an EAP-funding request for the drug. The EAP will then send a letter back to the physician indicating whether the request is approved or denied. Pharmacists should ask to see this documentation before submitting EAP-eligible drug claims to GSC.

When a claim for a drug available from the EAP is adjudicated, GSC will deny the claim and the pharmacy will receive a CPhA message “QQ – drug ineligible – specialty program drug.” A request for funding must be submitted to the EAP by the prescriber. Should a plan member meet the criteria for coverage and EAP funding is approved, then the claim must be submitted to the Ontario Drug Benefit (ODB) program. However, if the plan member does not meet the criteria for EAP funding, there are intervention codes that can be used depending on the scenario. Please see the October Pharmacy Update for details.

IN CASE YOU MISSED IT... GSC IS ENDING SCORECARD DISTRIBUTION

The distribution of Patient-Impact Scorecards from GSC will end this month. Starting in January 2019, pharmacy performance information will only be available through Pharmacy Quality Solutions (PQS). PQS provides access to pharmacy performance information through the subscription-based platform EQUIPP (or Electronic Quality Improvement Platform for Plans and Pharmacies). EQUIPP is a web-based platform that displays performance information along with opportunities for improvement.

To subscribe and gain access to EQUIPP, contact your corporate office or visit www.equipp.org to submit your inquiry using the “Support” link (located in the top and bottom right corners).

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providerConnect is GSC’s web portal for health service providers in Canada. It gives you convenient access to forms, pharmacy manuals and guides, health coaching program information, and many other tools and resources all in one place.

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GSC CUSTOMER SERVICE CENTRE 2018 HOLIDAY HOURS

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|------------------------|----------------------------|
| Monday, December 24 | CLOSED |
| Tuesday, December 25 | CLOSED |
| Wednesday, December 26 | CLOSED |
| Thursday, December 27 | 8:30 a.m. to 8:30 p.m. EST |
| Friday, December 28 | 8:30 a.m. to 8:30 p.m. EST |
| Monday, December 31 | 8:30 a.m. to 7:00 p.m. EST |
| Tuesday, January 1 | CLOSED |

Our regular business hours (8:30 a.m. to 8:30 p.m. ET) resume on Wednesday, January 2, 2019.

Best wishes for a healthy and happy 2019.