

Visit our website - www.greenshield.ca

July 2006

True or false - The Green Shield Canada website is a valuable resource containing **important information** applicable to your daily practice. The answer is: TRUE! Our website is updated regularly with new information, and currently includes items such as a new list of PIN numbers for appropriate billing as well as the updated list of the EGS drugs. Our Compound Policy is also there for easy reference, along with the Green Shield Pharmacy Claims Manual.

Some recent news and reminders:

▪ New - Updated PIN List

An updated PIN list for easier billing of diabetic supplies and drugs to Green Shield is now available on our website. These PINs are only for billing to Green Shield only. For your convenience, we have added our PINs for drug products which come in various package sizes but have only one DIN. For example, Lovenox 40mg/0.4ml and Lovenox 60mg/0.6ml have the same DIN (02236883) but different PIN numbers. Use of these PINs ensures that you will be properly reimbursed for the package size dispensed. To find this document, visit the Health Services Providers section of our website and click on Pharmacy Publications.

▪ Did you submit a prescription for your patient with the appropriate Green Shield Identification Number?

A friendly reminder - please take extra care when entering Green Shield Identification Numbers for your customers. Each person has their own unique *dependent* number as part of the one common subscriber number. For example: under Identification Number 123456, the cardholder is **-00 (for Joe Smith)** and the dependent of the cardholder is **-03 (for James Smith)**. You would not submit claims for James under -00. Green Shield cards contain the Identification Number on the front of the card and the names of eligible dependents with corresponding codes on the back. Please ensure when entering Green Shield customers in your system that you enter the dependent code that corresponds to each person. For further information, please refer to the Pharmacy Claims Manual on our website.

▪ Based on your AAC, is your adjustment eligible?

Is your claim eligible for a price adjustment? From time to time, you may find that you will not get paid the full amount for the drug cost that you sent to Green Shield. Many pharmacies are aware that you can submit a request for adjustment. However, some may not be eligible for an adjustment. The information below is meant to guide you in this process.

- If the drug cost paid by Green Shield Canada is greater than your acquisition cost, you are **not eligible** for any further reimbursement. Adjustments will only be considered when proof provided by invoice confirms your AAC is higher than our allowed unit price. Please be reminded that your Provider of Service Agreement with Green Shield Canada does not allow balance billing in these situations.

Example: Our current *unit cost* in Ontario for Pantoloc EC 40mg DIN 2229453 is **\$2.1375 per tablet**. If a pharmacy submits an invoice showing an acquisition cost of \$200.45 per 100 tablets - a per tablet acquisition cost of \$2.0045 - *this claim would not be eligible for an AAC adjustment as the AAC is lower than our unit cost. We will not reimburse for a difference in markup.*

...continued on reverse...

Green Shield Canada Topical Extemporaneous Compounds Policy

Eligible Ingredients

Camphor
Benzoin Tincture
Hydrocortisone Powder
Liquor Carbonis Detergens (LCD)
Menthol
Salicylic Acid
Sulfur
Tar Distillate
Erythromycin Powder
Clindamycin Powder
Ketoconazole Powder
Metronidazole Powder

Eligible Bases

Aquaphor Ointment (02009609)
Dermabase (00067350)
Glaxal Base (00295604)
Anhydrous Lanolin (01923129)
Petrolatum Jelly (00094854 or 00635189)
Schering Base (00985554)
Eucerin Ointment (00900907)
Taro Base (00960063)

One or more of any of the Eligible Ingredients may be added to:

1. Any of the listed Eligible Bases.
2. Any topical drug product which is already a benefit of the individual's drug offering.

Compounding of 2 or more creams/ointments that are already benefits of the plan are eligible with or without additional eligible ingredients. Compounds must contain an active ingredient in a therapeutic concentration that is an eligible benefit of the subscriber's offering.

Compounds for cosmetic purposes such as baldness dry skin or facial wrinkles are not eligible benefits. Any compound (oral, topical, injectable, etc.) that duplicates the formulation of a manufactured pharmaceutical product is not eligible. Unproven compounds are not eligible benefits. For example, drugs intended for oral use that are compounded into a topical mixture would be considered unproven.

Claims for compounds intended to be used orally, rectally, vaginally, injected, ophthalmic or otic preparations must contain a DIN of an eligible product to be covered. Compounds in which a pure chemical is used are ineligible. Any compounded item that is considered "experimental" in nature, is ineligible.

Compounded prescriptions for "Triple P" therapy which use *Prostin VR* as an ingredient are not eligible benefits of Green Shield Canada as erectile dysfunction is not an approved indication of this product. Such claims must use alprostadil powder or *Caverject* to be considered for coverage as a benefit.

Please note that any extemporaneous compound claim submitted electronically, though paid initially, will be reversed should audit determine it ineligible based on Green Shield Canada's Compound Policy.