

Winter 2010

What you need to know...

News Green Shield Canada Pharmacy Providers can use

Green Shield Canada TAMIFLU® Coverage

Flu season is here and the outbreak of H1N1 is a reality. The Canadian Public Health Agency recommends that vaccination is the most effective method for *preventing* illness and death from influenza.

The antiviral oseltamivir (TAMIFLU®) has been distributed, at no charge, to pharmacies by provincial programs. This supply is for the *treatment of* H1N1 and a prescription would be for 10 capsules (twice daily X 5 days). Green Shield Canada will not recognize the provincial PINS and will not cover the medication.

If a plan member has Green Shield Canada coverage for TAMIFLU they will only be eligible for post-exposure prophylaxis for a maximum of 14 capsules every 30 days. This is an appropriate quantity to cover a patient for recommended dosing.

Using The “MN” Code

The “MN” override code cannot be used to process a “duplicate” claim. This code can only be used to override a “fill to soon” due to a dose change.

Green Shield Canada Customer Service Department – 2009 Holiday Hours

| | |
|-------------------------|---------------------------------|
| Thursday ,December 24 | CLOSED |
| Friday ,December 25 | CLOSED |
| Monday, December 28 | 8:30 am to 8:30 pm Eastern Time |
| Tuesday , December 29 | 8:30 am to 8:30 pm Eastern Time |
| Wednesday , December 30 | 8:30 am to 8:30 pm Eastern Time |
| Thursday, December 31 | 8:30 am to 6:00 pm Eastern Time |
| Friday, January 1 | CLOSED |

REGULAR BUSINESS HOURS RESUME MONDAY JANUARY 4th, 2010

In Other News...

Turn over to find out how you can enter a draw to win an iPod Shuffle.

Green Shield Canada Compound Contest

Place a "X" on the compounds that would be a benefit based on the guidelines of the Green Shield Canada Compound Policy.

- | | | | |
|------|---|-----|-----|
| #1. | Rogitine 10mg/ml + Papaverine 32.5mg/ml + Prostin VR | ___ | ___ |
| #2. | 1% HC powder in Glaxal Base | ___ | ___ |
| #3. | Clotrimaderm powder in Emocort 2.5% Cream | ___ | ___ |
| #4. | Benadryl Liquid + Nystatin Susp. + Xylocaine Viscous + Tetracycline Powder | ___ | ___ |
| #5. | Hydroquinone Powder in Vitamin A Acid Cream | ___ | ___ |
| #6. | Clindamycin Powder in Dermabase | ___ | ___ |
| #7. | Nystatin Cream +Betaderm 0.1% Ointment+Canesten Vag 10% Cream + Bactroban Ointment | ___ | ___ |
| #8. | Testosterone powder in Petrolatum | ___ | ___ |
| #9. | Salicylic Acid Powder + LCD in Cyclocort 0.1% lotion | ___ | ___ |
| #10. | 1% HC in Fucidin Cream | ___ | ___ |

Fill in your contact information below and fax your answers to 1-800-797-6483 by January 15, 2010. If your answers are correct, you will be entered into a draw to win an iPod Shuffle.

STORE: _____ STORE PHONE NUMBER: _____
STORE ADDRESS: _____

GOOD LUCK!

**Correct answers to follow in the next newsletter. One entry per store.*