Dear Dr.

Your patient Health Card No. , has elected to participate in the Green Shield Canada (GSC) **Pharmacist Health Coaching – Cardiovascular Program**, a health management program supported by GSC and available to all patients under 65 years of age diagnosed with both hypertension and elevated cholesterol who have extended health care coverage with GSC.

Under the banner Change4Life[®], GSC is focused on developing benefits plans that will support Canadians to better manage their health. For further information on GSC's Change4Life initiatives, please refer to our website – greenshield.ca.

The **Pharmacist Health Coaching – Cardiovascular Program** aims to empower patients to take ownership of their overall cardiovascular health and engages community pharmacists to coach them in doing so by:

- ✓ providing guidance and support to achieve target blood pressure and cholesterol levels
- ✓ implementing strategies that help improve adherence to drug therapies
- ✓ offering support to adopt healthy lifestyle behaviours that positively impact overall health

The program is based on a successful pilot project* sponsored by GSC in partnership with the Ontario Pharmacists Association which provided clear evidence that a significant number of patients who received pharmacists' counselling services had lower blood pressure, lower body mass indexes, improved medication adherence, and reduced drug costs.

The program consists of an initial evaluation and three follow-up consultations within a period of one year during which the pharmacist will:

- ✓ assess medication adherence**, blood pressure and cholesterol control, presence of modifiable risk factors, and cardiovascular risk
- ✓ provide patient education on healthy behaviours and lifestyle changes
- ✓ establish patient-driven goals

The purpose of this letter is to communicate to you findings and goals established during the initial visit and provide you with an update of the patient's progress during follow-up evaluations. We value our professional relationship and trust that you will find the information useful and relevant. Should you have any questions, please feel free to contact us at the number below.

Sincerely,

^{*}Impact of Community Pharmacist Interventions in Hypertension Management on Patient Outcomes: A Randomized Controlled Trial. Available at https://www.opatoday.com/Media/Default/Advocacy/Final%20Report%20(Final).pdf

^{**}Self-reported medication adherence was assessed using the Morisky Medication Adherence Scale-MMAS-4. Morisky DE, Green LW, Levine DM. Concurrent and Predictive Validity of a Self-Reported Measure of Medication Adherence and Long-Term Predictive Validity of Blood Pressure Control. Med Care 1986; 24:67-74.



PHARMACIST HEALTH COACHING - CARDIOVASCULAR PROGRAM

PHYSICIAN COMMUNICATION

DATE AND VISIT

| Date of Evaluation: | / / | Initial Visit | □ 1 st Follow-up | □ 2 nd Follow-up | □ 3 rd Follow-up |
|---------------------|-----|---------------|-----------------------------|-----------------------------|-----------------------------|
|---------------------|-----|---------------|-----------------------------|-----------------------------|-----------------------------|

| PATIENT INFORMATION | | | | |
|---------------------|-------------------|------------------|-------------|--|
| Last Name | | First Name | | |
| Gender | Date of Birth / / | Health Card # | | |
| Home Phone () - | | Cell Phone () - | | |
| Address | | | Unit # | |
| City | Province | | Postal Code | |

MEDICATION HISTORY & ADHERENCE ASSESSMENT

Please refer to enclosed Medication Assessment document.

| BLOOD PRESSURE ASSESSMENT | CHOLESTEROL ASSESSMENT | | |
|--------------------------------------|-----------------------------------|--|--|
| Office BP Target: | LDL Target: | | |
| □ < 140/90 mmHg (STANDARD TARGET) | □ < 2.0 mmol/L | | |
| $\Box \leq$ 120 SBP mmHg (HIGH RISK) | □ Other mmol/L | | |
| □ < 130/80 mmHg (DM) | | | |
| □ Other / mmHg | Lipid Measurement 🛛 Not available | | |
| | Total cholesterol mmol/L | | |
| Average HOME Not available | Low-density lipoprotein mmol/L | | |
| / mmHg | High-density lipoprotein mmol/L | | |
| | Non-HDL mmol/L | | |
| PHARMACY BP / mmHg | Triglycerides mmol/L | | |
| | | | |

10-YEAR CARDIOVASCULAR RISK

| Framingham Risk Category: | | | | |
|---------------------------|--------------------------------|--------------------|----------------------------|--|
| □ Low risk (<10%) | □ Intermediate risk (10-19.9%) | □ High risk (≥20%) | \Box Unable to calculate | |

LIFESTYLE ASSESSMENT



PHARMACIST HEALTH COACHING – CARDIOVASCULAR PROGRAM

PHYSICIAN COMMUNICATION

PATIENT GOALS & ACTION PLAN

| PHARMACIST RECOMMENDATI | ONS | FOR PHYSICIAN REVIEW |
|-----------------------------|--------------------------------------|----------------------------|
| Issue Identified | | Physician Comments |
| Recommendation | | Make change as recommended |
| \Box For information only | \Box Action required \rightarrow | 🗆 Yes 🗆 No |
| Issue Identified | | Physician Comments |
| Recommendation | | Make change as recommended |
| □ For information only | Action required | 🗆 Yes 🗆 No |
| Issue Identified | | Physician Comments |
| Recommendation | | Make change as recommended |
| □ For information only | Action required | 🗆 Yes 🗆 No |
| Pharmacist Name: | Lic. #: | Physician Signature |
| Pharmacist Signature | Date: | Lic. #: Date: |